

Limited Warranty

The warranty and service policies are the same across all Barrett Technology, Inc. products. Barrett Technology, Inc. ("Barrett") warrants this BH8-Series System (the "Product") to be free from defects in workmanship and materials under normal use for a period of 90 days after delivery to the purchaser, or 250k cycles, whichever comes first. Warranty replacement shall not extend the original warranty period of the Product.

Conditions of Warranty

This warranty shall be void and of no force and effect if the Product is damaged as a result of:

- a) neglect, alteration, power fluctuation, or accident
- b) improper use, including failure to follow operating instructions or maintenance and environmental conditions prescribed in the User Manual
- c) service or repair by anyone other than service representatives qualified by Barrett and acting in accordance with Barrett's service requirements
- d) use of supplies or parts other than those distributed by Barrett.
- e) use of the Product with incompatible robot arms, computers, peripheral equipment or software

This warranty shall not extend to any Product on which the original identification marks or serial numbers have been defaced, removed, or altered.

Barrett shall not be liable for personal injury or property damage, unless caused by Barrett's negligence. Recovery of any kind against Barrett shall not be greater in amount than the purchase price of the product sold by Barrett and specifically causing the alleged damage. Barrett shall not be liable under any circumstances for any consequential damages. This warranty shall not extend to anyone other than the original purchaser of the product.

This warranty, while valid, shall provide the following:

- a) replacement or repair, at Barrett's discretion, of any defective part, without charge
- b) unlimited technical support
- c) software and firmware upgrades for the Product
- d) latest electronic copies of the manuals

Return Procedure

The customer must first contact Barrett's service department to obtain an RMA (Return Merchandise Authorization) number and note the RMA number on the shipping documents. Barrett will inform the customer which components need to be returned. The customer shall pay for shipping to Barrett. Barrett shall pay for the packing, freight and insurance for equivalent or superior-service shipping back to the customer excluding any and all duties, taxes, customs fees, surcharges or other cost.

Barrett may change this warranty at any time and without notice

Subscription Service / Extended Warranty

The subscription service will provide the following:

- a) extension of the warranty services and policies
- b) annual lubrication and maintenance for normal wear and tear for the Product
- c) up to 30 hours per year of application support

This subscription service may be purchased on a monthly basis for 1% of the original purchase price. The subscription service may be purchased for any length of time with the initial Product purchase. If the warranty or subscription service expires, there is a subscription service start up fee of 10% of the original total sale value to pay for a service check. If the service check indicates needed repairs, the customer must pay for repairs before the subscription service may be renewed.

Barrett may change this subscription service policy at any time and without notice.